



Superior Court of California, Riverside County Post-Arbitration Survey

Local Rule 3228 requires parties and/or their attorneys to submit this survey within ten (10) days of the arbitration award. Your responses will help the court improve its Alternative Dispute Resolution (ADR) programs and will be included in statistical reports. Trial judges and non-ADR court staff do not see specific surveys. Surveys are not provided to Arbitrators unless all parties request forwarding.

Please send your completed form to: ADR Director, Riverside County Superior Court, Historic Courthouse, 4050 Main Street, Riverside, CA 92501.

E-mail: CourtADRDirector@riverside.courts.ca.gov

Case Name: _____ Case Number: _____

Arbitrator's name: _____ Date(s) of Arbitration _____

Case type: Personal injury Business Real property Other: _____

Amount in controversy \$0-25,000 \$25,000-\$50,000 \$50,000-\$100,000 over \$100,000 (specify): _____

You are: Plaintiff Plaintiff's attorney Defendant Defendant's attorney

Insurance representative Other _____

1. How would you rate this arbitration experience in general?

Excellent Good Satisfactory Bad

2. Trial de novo

Has a Request for Trial de novo been filed? Yes No

Do you expect that a Request for Trial de novo will be filed? Yes No If yes, why? _____.

Reasons for filing the Request for Trial de novo:

- Award satisfactory, but cannot allow it to become a judgment.
- Award not appropriate, trial necessary.
- Further discovery is necessary to provide trier of fact with sufficient evidence to make an informed decision.

Would mediation or a settlement conference be productive? Yes No If yes, when? _____.

3. Would mediation have been more effective than judicial arbitration in this case? Yes No

Comments: _____

4. IF THE CASE FULLY OR PARTIALLY SETTLED AT THE ARBITRATION:

How satisfied are you with the settlement agreement?

Very satisfied Satisfied Not satisfied

Comments: _____

5. Were any of the following avoided because of the arbitration? (check all that apply):

Deposition(s) (#)___ Discovery motion(s) #___ Other Motions _____

6. The arbitration reduced increased your side's total costs in resolving this case by

under \$1000 \$1000 – \$2500 \$2500 - \$5000 \$5000-\$10,000 \$10,000,-\$25,000, other: \$_____

(Consider attorneys fees, expert witness fees and other costs associated with litigation.)

7. The arbitration reduced increased the number of court days needed to resolve this case by

0 1/2 day 1 - 2 days 3 – 5 days 5 –10 days more than 10 days (#) _____

(Consider the number of court days saved/added for motions, hearings, settlement conferences and trial.)

8. On a scale of 1 to 5, with 1 being the lowest level and 5 being the highest level, please indicate your satisfaction or agreement by rating the following statements:

	<u>Disagree</u>					<u>Agree</u>	<u>N/A or Don't know</u>
	1	2	3	4	5		
a. This arbitration process was fair to all parties.	1	2	3	4	5		
b. The arbitrator understood the key issues and concerns.	1	2	3	4	5		
c. The arbitrator maintained neutrality throughout the proceeding.	1	2	3	4	5		
d. I would recommend this arbitrator to others.	1	2	3	4	5		
e. I would use arbitration again to resolve future disputes.	1	2	3	4	5		

9. Rate the quality of overall service from court staff concerning Judicial Arbitration:

Excellent Good Satisfactory Bad Don't know

10. Do you request us to provide the arbitrator with this survey? Yes No

Additional comments:

Thank you for your feedback. You may contact the ADR Director with additional comments.