



NEWS RELEASE

*SUPERIOR COURT OF
CALIFORNIA
COUNTY OF RIVERSIDE
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Riverside Superior Court Implements New Case Management System

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RIVERSIDE COUNTY:

The Riverside Superior Court will launch a new case management system on December 1, 2017. In June 2016, utilizing funds specifically set aside for automation, and following a comprehensive procurement process, Riverside selected Journal Technologies' eCourt[®] case management system to replace an outdated system that was nearing the end of its useful life. eCourt[®] will initially manage probate and mental health cases and is expected to be fully functional in court beginning Monday, December 4, 2017.

eCourt[®] will replace some functions still accomplished manually, improve data entry, provide better case management tools, and deliver greater access to case information internally and remotely, thereby improving the level of service provided to court customers and expanding access to justice.

The design and implementation of eCourt[®] for probate is a significant enterprise, linking business processes with system architecture, involving court staff from many disciplines such as interpreters, records, fiscal, enhanced collections, court technology, appeals and probate operations. This innovative system design is specific to the case type of probate, thereby allowing the more efficient data retrieval and streamlined procedures to ensure the highest quality of justice and public service.

Information about existing cases will be converted from the current legacy system to maintain the continuity of court records. Additionally, the new

technology will enable parties to file probate documents electronically in the future.

The implementation of new case management systems in other litigation areas will continue over the next 24 months.

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Electronic version available at: www.riverside.courts.ca.gov under Media Center.