



SUPERIOR COURT OF
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NEWS RELEASE

RIVERSIDE SUPERIOR COURT IMPLEMENTS NEW CASE MANAGEMENT SYSTEM FOR FAMILY LAW

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RIVERSIDE COUNTY:

In 2016, utilizing funds specifically set aside for automation, and following a comprehensive procurement process, Riverside selected Journal Technologies' eCourt[®] case management system to replace an outdated system that was nearing the end of its useful life. In December 2017, the Riverside Superior Court launched eCourt[®] for probate cases, and now family law cases are being added to the eCourt[®] case management system.

Beginning Monday, August 6, 2018, the Riverside Superior Court will deploy eCourt[®] to manage family law cases. eCourt[®] will replace functions still accomplished manually, improve data entry, provide better case management tools, and deliver greater access to case information internally and remotely, thereby improving the level of service provided to court customers and expanding access to justice.

The design and implementation of eCourt[®] for family law is a significant enterprise, linking business processes with system architecture, involving court staff from many disciplines such as interpreters, records, fiscal, enhanced collections, court technology, appeals and family law operations. This innovative system design is specific to the case type of family law, thereby allowing the more efficient data retrieval and streamlined procedures to ensure the highest quality of justice and public service.

Information about existing cases will be converted from the current legacy system to maintain the continuity of court records. Additionally, the new technology will enable parties to file family law documents electronically in the future.

The implementation of new case management systems in other litigation areas will continue over the next 24 months.

Electronic version available at: www.riverside.courts.ca.gov under Media Center.